

MEJO 332.3–Public Relations Writing – Spring 2020

Instructor:
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Time: M/W
4-5:15 p.m.

Office hours:
CA 214
M/W 9:30-10:30 a.m.
and by appointment



Course Overview

This course is an applied writing skills laboratory and a service-learning class. We will cover major communication tools of the public relations trade for multiple platforms, including news releases for print and broadcast, content for digital media, strategic feature pitches, speech writing, fact sheets, media advisories, public service announcements, direct mail and more. ***The skills of writing are learned by doing. You will have ample opportunities to learn by writing every day and by studying my edits of your work.***

Course Objectives

By the end of the course, students should be able to

- **quickly produce** any of the basic, professional, written materials required in the public relations profession;
- **integrate strategy** into communication pieces to target appropriate/diverse audiences and media and to advocate effectively for a cause;
- **learn to present material professionally**, and
- **develop a personal, pre-professional public relations portfolio.**

Prerequisites: To enroll in this course as an undergraduate student, you must have successfully completed **MEJO 153: Writing and Reporting** and **MEJO 137: Principles of Advertising and Public Relations**. No exceptions.

Required Text: Barbara Diggs-Brown's ***The PR Style Guide: Formats for Public Relations Practice (Third Edition)*** and ***The Associated Press Stylebook (newest edition)***. I assign supplemental materials as well – see the syllabus and Sakai (assignments and/or resources) for details. **All assigned readings should be completed before the appropriate class sessions for which they are assigned** to generate discussion and ensure you're prepared to write. If necessary, I will conduct pop quizzes on text and lecture materials.

Computer Supplies: Bring your laptop to class. All work should be saved to an external drive, your own laptop or your email and not to the lab desktop hard drive (it gets dumped regularly). Murphy's law is alive and well in computer labs, and snafus do occur. Save early and often – I can't resurrect lost documents!

Phones (calls and texts) and all social networking activity on any device will not be tolerated in class unless the platform is part of the day's lesson plan. You will receive only ONE warning. Any following incident will result in 30 points lost for the day's assignment. Please silence your phones and close all social media before class begins.

Reference Materials: Use of reference materials – dictionary, thesaurus to double-check accuracy—is encouraged. These materials are available in the classroom and in the Park Library.

News Content: Keep up with current events! It's important to know what's going on in the world, and what issues your clients (today and in the future) face or will face. This makes you a more effective practitioner!

Assignments and Deadlines: All writing assignments must be typed, double-spaced and turned in on time. For outside assignments, late papers will receive a reduced grade **unless you and I agree before the assignment is due** that it can be late. No assignment will be accepted if it is turned in more than 24 hours after its deadline without prior notice by you and confirmation by me.

Outside Assignments and APPLES clients: As part of the APPLES Service-Learning Program, you will work with a client organization as a team member to produce communication pieces. You will be expected to discuss your APPLES deliverables and client relations in class with the instructor. Failure to provide updates will affect your grade. At the end of the class, you will present your materials in an online portfolio. The APPLES experience is valuable in that it provides professional pieces for your portfolio and gives you experience in client relations in the professional realm.

Sakai: All PowerPoint slide presentations and other handouts are/will be posted on Sakai for your convenience. Please see the Resources link. Please consult these materials to ensure that you produce quality communication tools in this class. This syllabus is also filed under the Syllabus tab, and assignments will be posted in the Assignments folder.

Exams: You will have two exams – a midterm and a final. The midterm exam will be a 75-minute, in-class, writing exercise. The final exam will be a longer writing exercise that covers the full semester. Failure to show up for the midterm exam or to make prior arrangements to take it later will result in a grade of F. Failure to complete the final exam will result in an AB.

Course Grade Calculation: I will calculate your final grade as follows:

Grading Scale:	A = 94-100	B = 84-86	C = 74-76	F = below 60
	A- = 90-93	B- = 80-83	C- = 70-73	
	B+ = 87-89	C+ = 77-79	D = 60-69	

In-class assignments	30%
Portfolio	20%
Midterm exam	15%
Final exam	15%
Participation (class/client)	20%

I follow the University's Grading Standards:

"A" students do not miss classes during the semester. They read and critically engage all the assigned textbook chapters and any optional readings on reserve before the material is covered in class. Written assignments and exams are not only complete but cover more than just the minimum requirements. The assignments exhibit proper style and format, are well organized, integrate strategic planning and targeting, and are written precisely and concisely. All materials are turned in on time or early, and all rewrite opportunities are used. These students keep up with current events.

"B" students miss one or two classes during the semester, but these are excused absences. They usually read the assigned textbook chapters and some of the optional readings on reserve in the library before the material is covered in class. Written assignments and exams usually exhibit proper style and formatting, integrate strategic planning and targeting, are well organized, and are written precisely and concisely. All materials are turned in on time, and all rewrite opportunities are used. These students tend to keep up with current events.

"C" students miss one or two classes during the semester, usually excused. They read the assigned textbook chapters and some of the optional readings on reserve in the library just before the material is covered on the exam. Written assignments and exams usually exhibit proper style and formatting, but they do not always integrate strategic planning and targeting and are not always well organized or written precisely and concisely. All materials are turned in on time, and most rewrite opportunities are used. These students sometimes keep up with current events.

"D" students miss three or more classes during the semester and skim assigned readings. Written assignments and exams usually exhibit proper style and formatting, but they often lack integrated strategic planning and targeting and are often not well organized or written precisely and concisely. Materials are not always turned in on time; only some rewrite opportunities are used. They don't keep up with current events.

"F" students fail to come to class on a regular basis. They miss exams and written assignments and fail to use rewrite opportunities.

Please note: Students who earn less than a C in the course will have to retake the class.

Attendance: Regular, on-time class attendance is your obligation, and you are responsible for all work, including tests and written work, for all class meetings. No right or privilege exists that permits a student to be absent from any given number of class meetings. **Note:** In practical terms, almost one-third of your grade is based on in-class assignments, making regular class attendance vital. An unexcused absence will result in a 0 for that day's assignment.

Absences: You may make up work you missed **if an absence is pre-approved**. It will be easier to obtain permission than forgiveness.

Honor Code: It is expected that each student in this class will conduct himself or herself within the guidelines of the University honor system (<http://honor.unc.edu>). All academic work should be done with the high levels of honesty and integrity that this University demands. You are expected to produce your own work in this class. If you haven't read the code in a while, please revisit it!

Seeking Help:

If you need individual assistance, it's your responsibility to meet with the instructor. If you are serious about wanting to improve your performance in the course, the time to seek help is as soon as you are aware of the problem – whether the problem is difficulty with course material, a family or personal hardship, disability or illness.

Diversity:

The University's policy on Prohibiting Harassment and Discrimination is outlined in the 2015-2016 Undergraduate Bulletin <http://www.unc.edu/ugradbulletin/>. UNC is committed to providing an inclusive and welcoming environment for all members of our community and does not discriminate in offering access to its educational programs and activities on the basis of age, gender, race, color, national origin, religion, creed, disability, veteran's status, sexual orientation, gender identity, or gender expression.

Special Accommodations:

If you require special accommodations to attend or participate in this course, please let the instructor know as soon as possible. If you need information about disabilities, visit the Accessibility Services website at <https://accessibility.unc.edu/>

The Accrediting Council on Education in Journalism and Mass Communications (ACEJMC) requires that, irrespective of their particular specialization, all graduates should be aware of certain core values and competencies and be able to:

- Understand and apply the principles and laws of freedom of speech and press for the country in which the institution that invites ACEJMC is located, as well as receive instruction in and understand the range of systems of freedom of expression around the world, including the right to dissent, to monitor and criticize power, and to assemble and petition for redress of grievances;
- Demonstrate an understanding of the history and role of professionals and institutions in shaping communications;
- Demonstrate an understanding of gender, race ethnicity, sexual orientation and, as appropriate, other forms of diversity in domestic society in relation to mass communications;
- Demonstrate an understanding of the diversity of peoples and cultures and of the significance and impact of mass communications in a global society;
- Understand concepts and apply theories in the use and presentation of images and information;
- Demonstrate an understanding of professional ethical principles and work ethically in pursuit of truth, accuracy, fairness and diversity;
- Think critically, creatively and independently;
- Conduct research and evaluate information by methods appropriate to the communications professions in which they work;
- Write correctly and clearly in forms and styles appropriate for the communications professions, audiences and purposes they serve;
- Critically evaluate their own work and that of others for accuracy and fairness, clarity, appropriate style and grammatical correctness;
- Apply basic numerical and statistical concepts;
- Apply tools and technologies appropriate for the communications professions in which they work.
- Contribute to knowledge appropriate to the communications professions in which they work.

Pep Talk: This class will be time-consuming and difficult. Your first few assignments possibly will receive low grades, which can be discouraging. Realize that if you put forth the effort, make the most of rewrite opportunities, your work should improve throughout the semester, and this improvement will be reflected in your grades.

Please, come talk to me at any time if you have questions or concerns about the course. My objective for the course is to make it a positive, learning experience, admittedly through your hard work. I am a resource available for your help, not an obstacle in your path.

Guidelines for Grading of Assignments

See the next sheet, which is a modified version of the MEJO 153, "News writing," criteria, for how in-class and outside assignments will be graded. The following guidelines also apply.

In-class assignments:

- Ample time will be given in class to work on in-class assignments. You may not always complete the piece, however. Don't worry. If you have a good first three paragraphs, you have what is necessary to write the piece. Speed comes with practice. I only grade what you turn in.
- Don't wait until the last moment to print your copy. Give yourself time to proofread. It is better to have quality work that's not yet complete than a completed assignment riddled with errors! I will alert you when there are about 10 minutes remaining in class. Save, save, save!
- For in-class assignments only, edit on your hard copy. Use the standard proofreading marks given in *The Associated Press Stylebook*. I must be able to read your changes!

Out-of-class assignments (mostly for client):

- Assignments are due at the **beginning** of class time. Late assignments (and, yes, that includes one minute late!) are docked 30 points. Assignments turned in more than 24 hours late automatically will be assigned a grade of 0.
- Assignments must be typewritten; assignments not typewritten will be docked 30 points. In the "real world," computer glitches and printing problems happen but are not excused – the same is true in this classroom. Leave yourself plenty of time to cope with these problems and still make your deadline.
- Out-of-class assignments should be **picture perfect** when they are turned in. They may not be edited on hard copy. Obvious corrections, such as pennaed-in material, correction fluid, type-overs, etc., will be penalized 10 points each.

Rewrites:

- You may rewrite any assignment (in class or out of class) that receives a grade of 60 or lower. The rewrite is due no later than two class days after you receive the assignment back, no later than the beginning of that class period. It is your responsibility to meet this deadline. The rewrite grade and the original grade will be averaged to determine your final grade for that assignment.
- You must FIRMLY attach the original work with your rewrite. If no original is attached, the rewrite will not be graded.
- Rewrites also will be subject to greater scrutiny. Mistakes I missed the first time around I may catch on the second read. Proofread your rewrites carefully!

Grading Criteria for All Assignments and Exams

There are two components to each of your grades: Strategy addresses appropriateness and accuracy of the content and approach; and technique addresses spelling, grammar, punctuation, AP style and other formatting issues. I average the two scores for each assignment.

I. Writing

- +5 for an exceptionally effective lead and supporting material
- +5 to +10 for exceptionally effective organization and treatment of material
- +2 for effective transition or introduction of material
- +2 to +10 for excellence in quality of information gathered and used
- +2 to +10 for excellence in determining targeting strategy
- 2 to -5 for ineffective or missing treatment of material, including, but not limited to, wordiness; use of jargon or clichés; inclusion of unnecessary or obvious information; redundancy; inappropriate choice or use of quoted material; incorrect word choice, including sexist language
- 5 to -10 for an ineffective lead that needs work or for lack of supporting material for lead
- 15 to -20 for missing the lead entirely or burying it
- 10 for failure to include contact information on pieces
- 10 for failure to include phone number, address, etc., of your organization or your client's organization

II. Mechanics

- 5 for each error or inconsistency in style
- 2 for excessively long or complicated sentences or paragraphs
- 5 for each spelling error (yes, typos are spelling errors)
- 5 for each punctuation error
- 5 for each grammatical error
- 10 for each minor factual error
- 50 for misspelling a proper name***; -10 for each subsequent misspelling of a proper name

III. Research/Gathering Information

- +/-5 to 10 for resource selection: quality and number of sources used; appropriateness of individual sources, including the level of expertise or authority involved
- +/-5 to 20 for thoroughness of material: existence of loose ends, holes, or unanswered questions; development of significant angles; inclusion of needed detail
- +/-5 to 15 for backgrounding; research necessary to make the work complete or to provide needed explanations
- +/-20 for handling of legal matters, such as libel, violation of legal right of privacy, and copyright violations
- +/-15 for addressing material to appropriate publics
- +/-15 for making the message or statement clear (i.e., a news peg; inclusion of key message)

Note: Many of these plus and minus points may be applied to the same story for recurring errors or for continual superior performance.

Service Learning and Client Portfolio

STEP ONE – CREATING A SITE FOR YOUR ONLINE PORTFOLIO

If you haven't created a website/online portfolio, this is the semester to do it! There are a number of free website creation sites. Resources at SkillFUL Workshops (undergraduate library) and on Sakai may help you as you develop this showcase of your work. Browse some of these student examples for inspiration and as a guide:

Kaitlin Karcher	https://www.kaitlynkarcher.com/
Michael Barron	https://michael-barron.weebly.com
Janet Haver	https://janhaver.wixsite.com/mejo332

STEP TWO – BUILDING YOUR ONLINE PORTFOLIO

At the end of the semester, your online portfolio should include the following:

1. **Resume** - An updated resume (including your service-learning work for this semester)
2. **Reflection Essay** - A one- to two-page, single-spaced reflection essay – How did this experience contribute to your education and preparation for the real world? What was the most-valuable part of your service-learning experience? Most challenging? Least valuable? What recommendations would you make to the client regarding its PR efforts? What recommendations would you make to the Carolina Center for Public Service regarding this particular client as a future APPLES client/community partner?
3. **Final time sheet** – You may create your own to track volunteer hours or use the APPLES form: <http://ccps.unc.edu/files/2012/10/SLC-Course-Timelog-Form.pdf>
4. **Communication Audit** – Your audit is a TEAM EFFORT and should provide an up-to-date overview of your client's communications, including background, SWOT/situational analysis, and, most importantly, your team's recommendations. Your team report should be developed through discussions with the client, fellow students and the instructor, and through an assessment of the client's current communication materials/vehicles. The report will run about five pages.

Media Kit (All media kit content is independent work.)

5. **News Release** – Your news release must have clear news value related to your client and must follow the proper traditional format or digital format and AP style.
6. **Profile** – Your profile should run two to four pages. A profile is a feature article about a newsworthy person who founded, directs or benefits from your client's services. Please also get a photo of your interviewee! (Interviews can be a team effort; writing is independent work.)
7. **FAQ or Fact sheet** – What questions might a student, potential funder or user or volunteer have about your client? What facts can be helpful? Your fact sheet is independent work.
8. **Additional piece** – You must also complete at least one additional piece as independent work for your portfolio. There are a lot of potential options for you to choose from, and several ideas follow. If you come up with another idea, please let me know! This is not a complete list!

- 4 testimonials	- Direct mail letter	- Website updates
- 1- to 2-minute info video	- Media list	- Speech/public statement
- News release-print	- Media advisory	- 2 blog posts
- News release-broadcast	- Brochure	- 2 PSAs
- Letter to the editor	- Media Relations Guide	- Podcast pitch to actual producer
- Fact sheet or FAQ	- Social Media Guide	- Feature pitch to actual editor
- LinkedIn page/materials	- Social media posts (4-6)	

Other ideas welcome!!

Class Schedule Spring 2020

(Note: This is a guide for the semester, subject to change.
You will be notified of any modifications.)

<u>Date</u>	<u>Topic</u>	<u>Readings and Assignments for the Day</u>
Jan. 8	Welcome!	Introductions and preliminary exercises
		Preliminary writing assignments due Monday, Jan. 13
Jan. 13	PR Tools and Resources AP Style Review	Read sections with subheading "What Are They?" for all Chapters 1-16; Sakai resources/reading
		AP Technique Exercise(s) due Wednesday, Jan. 15
Jan. 15	PR Formats and AP Style	Read all client descriptions in S20 APPLES Research: Preparing to Meet Your Client module on Sakai, Journalist's Resource: <i>Investigating Nonprofits and Charities</i>
		AP Technique Exercise(s) due Wednesday, Jan. 22
Jan. 20	No Class	Martin Luther King, Jr. Day
Jan. 22	Intro to APPLES and Clients Intro to Nonprofit PR More AP Style!	Becca Bender, APPLES Service-Learning Carolina Center for Public Service
		AP Technique Exercise(s) due Monday, Jan. 27
Jan. 27	Communication Audits	Ch. 4 Sakai resources/reading
		Communication Audit assignment due Monday, Feb. 3 (Sakai only)
Jan. 29	Media Relations	Ch. 8; Sakai resources/reading; browse Help a Reporter Out site/subscribe!
		Media Relations assignment due Monday, Feb. 3 (Sakai only)
Feb. 3	Building an Online Portfolio	SkillFUL Tech Workshops
Feb. 5	News Basics and Advisories	pp.207-208; Sakai resources/reading
		Media Advisory due Monday, Feb. 10
Feb. 10	Fact Sheets	Sakai resources/reading
		Fact Sheet due Wednesday, Feb. 12
Feb. 12	News Releases (Round One)	Ch. 11; news release format; news release examples; Sakai resources/reading
		News Release due Monday, Feb. 17

Feb. 17	News Releases (Round Two)	Ch. 7; Boilerplates, p. 205; safe harbor statements, Boilerplate examples; Sakai resources/reading Boilerplate and About Us assignment due Wednesday, Feb. 19
Feb. 19	News Releases (Round Three)	Ch. 9 E-releases; Sakai resources/reading E-release due today by the end of class (Sakai and hard copy)
Feb. 24	Incorporating Visuals	Ch. 6; Sakai resources/reading Photo Captions due today by the end of class (Sakai and hard copy)
Feb. 26	No Class	Team Work Day
March 2	Review for Midterm Exam	All ARS students check in with instructor by today to make necessary arrangements for midterm exam
March 4	Midterm Exam	Open book, open notes, in-class exam Spring Break begins Friday, March 6. Classes resume Monday, March 16.
March 16	Broadcast Writing	Ch. 2; Writing for the Ear; Sakai resources/reading and AP Stylebook Broadcast Guidelines pp. 309-314 Broadcast news release assignment due Wednesday, March 18
March 18	Nonprofit PR and PSAs	Ch. 2, 13, 15 in review and PSA examples; Sakai resources/reading PSA assignment due Monday, March 23
March 23	Podcast Writing	TBA
March 25	Carolina Week Observation	In lieu of regularly scheduled class, meet in TV Studio, first floor Carroll Hall 11:15 a.m.-12:30 p.m. Bring link for job or internship posting to class Monday, March 30
March 30	Cover Letters	Ed McCraw Professor of Practice, MBA Program Kenan-Flagler Business School Cover Letter assignment (include link to your job or internship posting) due Wednesday, April 1 Build a Feature Idea Exercise due Wednesday, April 1 (Sakai only)
April 1	Feature Pitches	Sakai resources/reading Feature Pitch assignment due Monday, April 6
April 6	Op-Ed/ Letter to Editor	TBA Letter to the editor due Wednesday, April 8
April 8	Direct Mail Campaigns/Letter	Ch. 5 Direct Mail assignment due Monday, April 13
April 13	Speech Writing	Ch. 14; Sakai resources/reading Speech writing assignment due Monday, April 20

April 15	No Class	Team Work Day
April 20	LDOC! Review for Final	
April 22	No Class	Portfolio Work Day
April 24	Portfolios due by 5:00 p.m.	
May 4	Final Exam	4-7 p.m.
May 6	Final exam due by 4 p.m.	(Exams completed <u>early</u> are accepted happily.)